

**WE STRIVE FOR 100%
EMERGENCY ASSIST**



EMERGENCY APP



The 24EA emergency app is the only emergency app you will ever need, free to download, no airtime needed and can be used in any emergency situation, and may it be a leaking pipe or Fire Brigade. No hassle No pain with guaranteed assurance & support.

- This 24EA app will help you get assistance immediately and not only for the benefits or services under this product
- The 24EA app is constantly updated to bring you even more services and support for everyday use, even if it is not an emergency.

How to download the 24EA App

Whether you have an Android or IOS device, all you need to do is, scan the QR code or download the APP directly from the iStore or Google play store by searching 24EA

WE CAN HELP

- Accident Assist
- Uninsured Loss Recovery
- Roadside Assist
- Medical Assistance
- Additional Services
- Loyalty Program
- Referral Program
- 24 Emergency Assist APP

OFFICE NUMBER

011 801 0001

EMERGENCY NUMBER

011 801 0000

Emergency Whatsapp

011 801 0015

FOR MORE INFO VISIT

www.caninfinity.co.za



TOGETHER WE CAN ACHIEVE NEW HEIGHTS
TOGETHER WE CAN DO IT BETTER

COMMERCIAL ROADSIDE ASSIST(LV)



**FAST SERVICE
NATIONWIDE**

TOGETHER WE CAN ACHIEVE NEW HEIGHTS
TOGETHER WE CAN DO IT BETTER

WHAT IS THE VEHICLE PROTECTION PLAN

The Vehicle Protection Plan was created for companies that don't necessarily have a need for insurance cover on the vehicle fleet but still require some of the services an insurer offers when one of their vehicles are involved in an accident or have mechanical failure.

ACCIDENT ASSIST

In the unfortunate event that you are involved in a vehicle accident, please call our Emergency Call Centre on 0118010000, Whatsapp or TELEGRAM us on 0824754323 or use our 24EA App

Can Infinity will dispatch an approved towing operator to uplift your vehicle and take it to an Auto Accident Assist approved storage yards or repairer nationwide, where you will receive three (3) days free storage for your vehicle. Our qualified and friendly agents will dispatch ER24 if necessary and transport injured individuals to the nearest hospital. Our service provider/Tow operator will take photos of the scene of the accident, damages to your vehicle as well as the other party's vehicle. The Tow operator will also take the details of the other party to assist you in recovering your damages from the guilty party or his/her Insurer.

BUMPER BASH - CALL CENTER SOLUTION

In the event that one your vehicles was involved in a bumper bash where the vehicle is still drivable and do not need to be towed, our call centre will guide your driver through the whole process to obtain all the necessary information, including photos in order to assist you and/or ERS to recover your damages from the other party



UNINSURED LOSS RECOVERY

Excel Recovery Services (ERS) is the service provider appointed to do all recovery and liability claims on your behalf. ERS work on risk; therefore, if they are not successful with the recovery the will be no fees applicable. ERS has a 24-7-365 online feedback system, this enables you to keep your finger on the pulse and track the status of your claim. The system is user friendly and a tutorial presentation will be available to guide you. Since you are a member of CAN Infinity there will be no administration fee chargeable if you can confirm your membership.

ROADSIDE ASSIST



This Can Infinity Roadside Assistance plan is designed to assist you in emergency situations for vehicle breakdowns. A well-managed panel of contracted service providers including Tow operators, mechanical, electrical and locksmith specialists are available to assist you with emergency repairs or tow-in. This 24/7 Emergency Roadside assistance program is provided to the member within the borders of the Republic of South Africa.

Please note: This is an emergency service and this benefit does not cover replacement of parts, electric/electronic equipment or any consequential damage etc.

1. Breakdown Towing Services

In the event of a mechanical or electric failure and you require towing Can Infinity is there to help. A towing operator will be dispatched to tow your vehicle to the nearest approved dealer or to your place of residents, whichever is the closes.

In the event of the towing taking place after hours, public holidays or weekends your vehicle will be stored in safe storage for the evening. On the next working day, the vehicle will be relocated to the nearest approved dealer or repairer.

2. Tow-in Distance

Can Infinity is only liable to provide tow service for the distance from point of incident to the nearest Panel Beater/Storage facility or your place of residence, whichever is the closest. The service does not include tows from one repairer to another/your place of residence or from your place of residence to a repairer. Can Infinity can however assist you in these instances on a cash basis

These services can be obtained through our pay now services on our website www.caninfinity.co.za our 24EA App or call centre on 011 8010000.

3. Emergency Fuel Delivery

Should it be required in an emergency situation where your vehicle runs out of fuel, a limited supply of fuel will be delivered to you to enable you to reach the nearest petrol station.. The cost of the fuel will be for your own account.

4. Flat Tyre Assistance

If the vehicle's tyre is inflated and a replacement/spare tyre is available, we will replace the flat tyre with the spare tyre at the scene of incident. In an event that a spare tyre is not available, towing will be provided under the towing benefit.

5. Battery Jump-Start

Should your vehicles battery be flat/dead, we will jump-start your vehicle or replace you battery and scene of incident. The cost of the new battery will be for own account

6. Vehicle Lockout Service (Locksmith)

in the event of your vehicle keys being locked in the vehicle, a locksmith will be appointed to unlock your vehicle. Lost, broken keys or locks is excluded from this benefit.

MEDICAL ASSIST

This emergency medical assistance program is conducted by ER 24 and is available to your driver and co-driver while on the road.

- Emergency Medical Response and Stabilization at the scene of a
- Medical Emergency
- Medical Transportation
- Emergency Medical Information
- Guarantee of Payment
- Compassionate Visits Escorted
- Return of Minors Repatriation of
- Mortal Remains Escorted Return
- of Minors



EXTRA BENEFITS

As a monthly subscription paying client on this product, you are afforded the following added benefits at any **Supa Quick** outlet nationwide:

- 42% Discount from Bridgestone SA Dealer Listing Prices on all Bridgestone and Firestone tyres.
- 20% Discount from Dealer Listing Prices on Willard and Sabat batteries.
- 50% Discount from Dealer Listing Prices on Monroe Shock Absorbers.
- 45% Discount from Dealer Listing Prices on Bosal Exhaust Systems for front & middle boxes.
- 50% Discount from Dealer Listing Prices on Bosal Exhaust Systems for rear boxes.
- Plus, a further and additional R100.00 discount on the full purchase transaction over and above the discounts mentioned above.

ADDITIONAL SERVICES

- Qualified Plumbers who can also provide you with COC Certificates.
- Qualified Electricians who can also provide you with COC Certificates.
- Handyman.
- Builders.
- Motor Glass Repairs and Replacements.
- Alloy Rim Repairs.
- Flat Glass Replacements.
- Geyser Repairs and Replacements.
- Burst Pipe Repairs.
- Appliance Repairs for all your White Appliances such as Fridges, Freezers and Stoves etc.

